

VanHearron Inc.

410 S Coker St Greenwood, AR 72937
phone (479) 255-6101

WARRANTY

Vanhearron Inc. offers a 25 year limited warranty on GROUT ONCE when used with any cement based grout and installed in accordance with Vanhearron Inc.'s printed use instructions and applicable industry standards. This warranty is applicable in both RESIDENTIAL AND COMMERCIAL applications. Vanhearron Inc. warrants to the original owner that the product will be free from manufacturing defects, will resist stains and will not deteriorate under normal use for 25 years from date of Installation. This limited warranty does not cover general wear and tear of the grout, or conditions not intended, Nor do we claim to eliminate the need for routine maintenance and cleaning of the grout. This limited warranty covers claims resulting from GROUT ONCE product manufacturing defect. For any valid Grout Once product claim, Vanhearron Inc. may do, at our sole discretion, any one or more of the following: (1) supply the owner with labor and materials necessary to clean, repair, color or replace the specific portion of the installation that is proven to be defective; (2) replace the GROUT ONCE product; and/or (3) refund the purchase price of the GROUT ONCE product. Labor and materials provided during a cleaning, repair or replacement will not extend the original limited warranty period. Due to grout color availability and natural color depreciation, Vanhearron Inc. cannot guarantee an **exact** match to the specific grout used for the installation. Vanhearron Inc. will not pay more for the replacement of the installation than the original per square foot purchase price of the affected area being replaced, including but not limited to labor and materials.

Important Notice

as a condition of this warranty it is required that the consumer make a reasonable attempt to clean alleged stains with a recommended VanHearron cleaning product . Contact VanHearron Inc @479-255-6101 for a product recommendation.

All cement based products, including grout, have the potential for color shading and/or color variation which is not considered a manufacturing defect.

EXCLUSIONS

Vanhearron Inc. is not responsible for workmanship not in accordance with industry standards, not following manufacturer's instructions, normal wear and tear resulting from usage, structural failure, misuse of product or natural disaster.

WARRANTY DISCLAIMER THE WARRANTY STATED ABOVE IS THE ONLY AVAILBLE WARRANTY PROVIDED BY VANHEARRON INC.. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED ARE HEREBY DISCLAIMED THE EXTENT OF THE LAW. VANHEARRON INC. EXPRESSLY DISCLAIMS OR LIMITS ALL OTHER WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF REMEDIES THE CLEAN/REPAIR/REPLACEMENT/REFUND REMEDY STATED IN THIS WARRANTY IS THE ONLY REMEDY AVAILBLE AGAINST VANHEARRON INC. AVAILABLE TO ORIGINAL OWNER, CONTRACTOR, INSTALLER OR TO ANY OTHER PARTY. UNDER NO CIRCUMSTANCE WILL VANHEARRON INC. BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOST PROFITS) ARISING OUT OF OR CONNECTED TO THE PRODUCT(S), NOR PAY DAMAGES IN ANY AMOUNT EXCEEDING THE ORIGINAL PRICE OF THE AFFECTED AREA BEING REPLACED, INCLUDING MATERIALS AND LABOR. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

WARRANTY CLAIMS

All claims shall be submitted in writing within 15 days of the discovery of the claim. Mail written claim statement along with proof of purchase to:

VANHEARRON INC.
410 SOUTH COKER ST.
GREENWOOD, AR 72936
ATTN: CLAIMS